

Enquiries About Results (EAR)

EARs may be requested by Centre staff or the candidate following the release of results. A request for a re-mark or clerical check requires the written consent of the candidate, a request for a re-moderation of internally assessed work may be submitted without the consent of the group of candidates.

The cost of EARs will be paid by the Centre.

All decisions on whether to make an application for an EAR will be made by Leadership Team.

If a candidate's request for an EAR is not supported, the candidate may appeal and the Centre will respond by following the process in its Internal Appeals Procedure (AP) document.

All processing of EARs will be the responsibility of the exam officer following the JCQ guidance.

Complaints

If there is a complaint about the way a qualification is delivered, or with a decision that's been made by the school, school will investigate and respond to any concerns according to the complaints procedure outlined below. The only exception to this rule is where there is evidence that someone has committed malpractice.

Complaints Process

